



BC Workers Compensation Act Part 3 Division 3	Accident Investigations	Effective Communication Styles
Worker Legal Rights	Joint Health and Safety Requirements	Due Diligence Defense
Unsafe Job Refusal Procedures	Health and Safety Program Requirements	Documentation & Record Keeping
Defining a Supervisor	Training Young Workers	Enforcement & Discipline Options
Effective Supervisor Techniques	New Worker Orientations	Workplace Substance Abuse
Management, Leadership & Commitment	BILL – C45	Workplace Bullying & Harassment
Safe Work Procedures & Written Instructions	Due Diligence Definition	Dealing with WorkSafeBC Officers & Procedures
Employee Safety Training Requirements	Employer Due Diligence Responsibilities	WorkSafeBC Inspection Reports & Complying with Orders
Identifying Hazards & Managing Risks	Supervisor Due Diligence Responsibilities	Final Exam
Workplace Inspections	Worker Due Diligence Responsibilities	Videos